

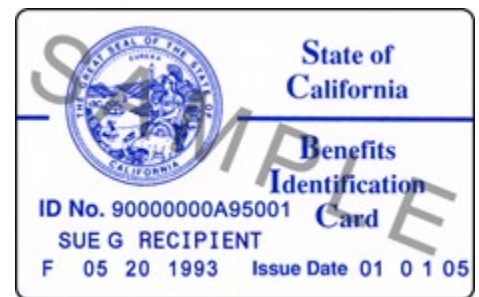


COMMUNITY FAMILY GUIDANCE CENTER

A Non-Profit Mental Health Agency Serving the Communities of
ARTESIA, BELLFLOWER, CERRITOS, DOWNEY, HAWAIIAN GARDENS,
LAKEWOOD, NORWALK, AND PARAMOUNT

How to Obtain a Medi-Cal / Benefits Identification Card (BIC)?

1. Did you lose your Medi-Cal / BIC?
2. Was your Medi-Cal / BIC stolen?
3. Perhaps, you never received your Medi-Cal /BIC.



If you did not receive your Medi-Cal / BIC or it is lost or stolen, you may ask for it from your county social services office.

If your Medi-Cal / BIC is stolen, you must contact your local police and your county social services office. You should give as much information about the theft as possible.

If you are issued a new card, your old card will no longer be valid. Please update your records with the Administrative Department at (562) 924-5526.

Los Angeles County
Department of Public Social Services
(Search for the nearest District office to apply)
Toll Free: (877) 597-4777
Customer Service Center: (866) 613-3777
<https://yourbenefits.laclrs.org/ybn/Index.html>

Foster Family: (800) 697-4444
<https://dcfs.lacounty.gov/caregivers/>

Revised: 3/16/22

Cerritos Office: 10929 South Street, Suite 208B, Cerritos, California 90703 Tel: (562) 924-5526 Fax: (562) 924-1040
Intensive Outpatient Office: 10929 South Street, Suite 214B, Cerritos, California 90703 Tel: (562) 865-6444 Fax: (562) 924-1040
Downey Office: 8320 Iowa Street, Suite 201, Downey, California 90241 Tel: (562) 904-4815 Fax: (562) 923-3273
Bell Office: 5140 Florence Avenue, Bell, California 90201 Tel: (562) 924-1040 Fax: (562) 924-1040
Website: www.cfgcenter.com